

OUR INTEGRATED MANAGEMENT SYSTEM POLICY

Our company, concerned with providing all its customers with the level of requirements they expect from our products and services, has implemented an Integrated Management System, with my commitment to:

- The constant search for the satisfaction of our customers.
- Continuous improvement of our integrated management system.
- Compliance with applicable regulatory, legal and other requirements.

Our company has developed a know-how that places us today at the forefront in our field of activity, the pneumatic handling of bulk products and related technologies (storage, dosing, mixing, other).

This know-how applies to the determination and calculation of technical solutions, the design of components and the supervision of installation and commissioning by our engineering department, as well as supporting our customers in the operation and optimisation of existing installations through our Services activity.

My commitment is reflected in the declination of strategic axes, appropriate to the context and the internal and external challenges of the company, resulting from the SFPI group's transformation plan on industrial responsibility, which is at the heart of its development model, as follows:

- **Business Responsibility**: Deepen customer knowledge and culture at all levels to improve customer satisfaction.
- **Environmental responsibility**: To become a more environmentally efficient group by reducing our waste, energy costs and carbon footprint.
- **Managerial responsibility**: Improve skills and provide opportunities by strengthening the role of managers to improve talent retention and anticipate team turnover.
- **Financial responsibility**: Build common standards, tools and frameworks for sustainable growth and limited risks.

These axes will be developed by constantly advocating the improvement of our performance and prevention in terms of quality, safety, health at work and environment.

NEU-JKF Process

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I undertake to ensure that this policy is communicated, understood and applied by all internal and external interested parties and that it is in line with our business plan and our field of application.

I am committed to translating this Policy into measurable objectives on an annual basis, to promoting the process approach of our system and to putting in place the necessary means to achieve these objectives defined within the framework of the company's strategy and in compliance with the budget.

These objectives are set up in the form of indicators, recorded actions and monitored by the process pilots. Documented information describes the organizational rules of our Integrated Management System. I ensure its application and the effectiveness of the results through an annual management review.

Our Qualiopi certified training center contributes to developing the knowledge and skills of our staff and provides our customers with the necessary training to understand the operation, upkeep and maintenance of their facilities.

I hope that the staff will find their fulfilment in our common ambition. Attention to the daily work environment, skills assessment, training, interviews are the elements we put in place to achieve this.

I am committed to providing all interested parties, through employee participation and consultation, with healthy and safe working conditions, by eliminating dangerous situations, reducing risks and encouraging a culture of accident prevention. From an environmental point of view, I am committed to reducing our greenhouse gas emissions, managing waste responsibly and promoting energy efficiency. I am also committed to working in partnership with our suppliers and customers to promote sustainable practices.

I delegate the operational control of the Integrated Management System to the process pilots who are assisted by the Group QHSE Department.

For NEU JKF Process S.A.S., this commitment is a guarantee of performance and sustainability.

Done at La Chapelle d'Armentières on 22 April 2025

The General Manager


Xavier DUBRULLE